

**Section A: Functional Tasks [30 marks]**

Read the information in the advertisement below about a job vacancy and complete the tasks in Part 1 and Part 2.

**Company: Fast Fusion Market**  
**Job Title: Service Crew**  
**Business Category: Food & Beverage / Hospitality**  
**Remuneration: \$15/hr**

**Company Description:**

Fast Fusion Market combines the explosive taste of fusion foods with fast-food efficiency. We are committed to serving each dish quickly, yet not compromising on the quality of our food. Using only the freshest ingredients and the most hygienic processes, each item on our menu has been carefully thought out and promises to cater to every tastebud. Our most popular dishes include Sushi Pizza, Pad Thai Taco and Kimchi Croissant. Here at Fast Fusion Market, we believe everyone should explore and enjoy fancy food without the fancy prices. East meets West - We Truly are the Best!

**Job Description & Responsibilities:**

- Take instructions from supervisors and senior staff
- Provide excellent and efficient customer service
- Ensure the smooth running of the operations of the restaurant, such as:
  - Accompanying customers to their tables
  - Taking orders
  - Relaying orders to the kitchen
  - Serving customers their meals
- Maintaining restaurant cleanliness

**Minimum Education Level:** N Levels

**Benefits:**

Free transport from work to home at the end of every shift

**Requirements:**

- A good command of English and another language
- Good customer service skills
- Show initiative, self-disciplined, with an outgoing personality
- Willing to work 12-hour shifts at our outlet at JEM (Jurong East Mall)
- Prior experience in the food and beverage or hospitality industries preferred, but not required (training will be provided)

**Part 1: Form filling**

You have decided to look for a temporary job after graduation while waiting to enrol into your next course of study. As you will only begin your studies in September, you would like to spend the time meaningfully to gather some work experience and save up some money.

- You are a Singaporean intending to work part time
- You have an excellent command of English and are fluent in your Mother Tongue
- You have worked part-time at *Subroad* as a waiter and kitchen crew
- You can only work on weekends and public holidays as you have to look after your ill granduncle on weekdays
- You are willing to work overtime for extra money
- You can start work on 1 November 2022

You may invent a name, contact information and other required details for yourself to fill in the form.

**FAST FUSION MARKET  
JOB APPLICATION FORM**

Name of Applicant (in BLOCK LETTERS):

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Gender: Male / Female \*

Address:

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Contact Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Date of Birth (dd/mm/yyyy): \_\_\_\_\_

Nationality: Singaporean / Others \*

English Proficiency (Written and Spoken): Excellent / Good / Fair / Poor \*

Other Spoken Languages: \_\_\_\_\_

What position are you applying for? Full time / Part time \*

Availability (You may tick more than one):

<input type="checkbox"/>	Weekdays
<input type="checkbox"/>	Weekends
<input type="checkbox"/>	Public Holidays

Are you able to work overtime? Yes / No \*

Period of Availability (tick one)

<input type="checkbox"/>	Less than 3 months
<input type="checkbox"/>	3 to 6 months
<input type="checkbox"/>	More than 6 months

Date you can start work (dd/mm/yyyy): \_\_\_\_\_

Signature: \_\_\_\_\_ Date of application (dd/mm/yyyy) : \_\_\_\_\_

N.B. Where an asterisk \* is used or alternate answers are provided, cross out the word(s) that do not apply. DO NOT use any other method of indicating your answer. **[10]**





**Section B: Guided Writing [30 marks]**

Read the text below about Gunung Pulai Recreational Park in Malaysia and complete the task on the next page.

Gunung Pulai (Gunung is Malay for “Mountain”) stands at 654 m above sea level and is just 90 km away from Singapore. It is one of the most popular recreational and hiking spots in Johor, often visited by locals as well as Singaporeans. The hike up and down Gunung Pulai is five km each way and takes four hours in total.

Even though it is not really considered a mountain but more of a hill, the paths heading up to and coming back down from the highest point accessible do pose some challenging factors. Make sure to visit the toilet before your hike, check up on the weather to avoid any disappointment, keep hydrated, and keep your family and friends informed of your whereabouts since reception can be erratic. Visitors have two or more paths to choose from:

1. The tarmac road: This is used by vehicles to reach the telecommunications building at the top of Gunung Pulai. Hikers generally prefer to use the forest trails because this road, although flat, can be quite steep.
2. The forest trails: There are two or three paths to choose from, each with its own set of challenges. Having said that, the average hiking time up any of these is around two and a half hours.

**Things to See and Do at Gunung Pulai**

The hike up to the summit of Gunung Pulai will reward you with a breathtaking panoramic view! Throughout the walk, you will be surrounded by gorgeous flora and fauna, and the occasional playful monkey.

**Pulai Waterfall**

Gunung Pulai Recreational Park is also home to its very own waterfall, where locals and visitors enjoy dipping themselves in the water. However, it's not very well-maintained, so do remember to take care of your own litter to help preserve the beauty of this wonder of nature!

**Accommodation and Food at and around Gunung Pulai**

There are various hotels, homestays and more luxury options nearby Gunung Pulai, in the town of Kulai if you intend to stay over, and can easily be booked online. For the more adventurous ones, there is a campsite at the side of Pulai Waterfall, for visitors who wish to avoid the crowd at the main waterfall. It is a good place to take a break, relax, and soak in the peacefulness of Malaysia's nature. However, there can be insects and even leeches lurking around, so do be careful if you intend to camp there!

Anggun Cafe, located at the foot of Gunung Pulai, serves warm and comforting local fare - simple, homely, delicious! There are also various restaurants and eateries close to the vicinity of Gunung Pulai. Lastly, for durian lovers, Zhong Cheng Durian Farm, the closest durian farm from Singapore, delivers a memorable experience you can never get in Singapore.



